

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS MICHAEL GODINO, on behalf of himself and all others similarly situated	DEFENDANTS COOKNSOLO, INC. d/b/a FEDERAL DONUTS, INC
(b) County of Residence of First Listed Plaintiff <u>Nassau County</u> <i>(EXCEPT IN U.S. PLAINTIFF CASES)</i>	County of Residence of First Listed Defendant <i>(IN U.S. PLAINTIFF CASES ONLY)</i>
(c) Attorneys (Firm Name, Address, and Telephone Number) C.K. Lee, Esq., Lee Litigation Group, PLLC 30 East 39th Street, Second Floor, New York, NY 10016 Tel: (212) 465-1188	NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys <i>(If Known)</i>

II. BASIS OF JURISDICTION <i>(Place an "X" in One Box Only)</i>		III. CITIZENSHIP OF PRINCIPAL PARTIES <i>(Place an "X" in One Box for Plaintiff and One Box for Defendant)</i>					
<input type="checkbox"/> 1 U.S. Government Plaintiff	<input checked="" type="checkbox"/> 3 Federal Question <i>(U.S. Government Not a Party)</i>	Citizen of This State	<input type="checkbox"/> PTF	<input type="checkbox"/> DEF	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> PTF	<input type="checkbox"/> DEF
<input type="checkbox"/> 2 U.S. Government Defendant	<input type="checkbox"/> 4 Diversity <i>(Indicate Citizenship of Parties in Item III)</i>	Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5	<input type="checkbox"/> 5
		Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6	<input type="checkbox"/> 6

IV. NATURE OF SUIT <i>(Place an "X" in One Box Only)</i>								Click here for: Nature of Suit Code Descriptions.	
CONTRACT	TORTS		FORFEITURE/PENALTY		BANKRUPTCY		OTHER STATUTES		
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	PERSONAL INJURY	PERSONAL INJURY	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a))				
	<input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability	<input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/ Pharmaceutical Personal Injury Product Liability	<input type="checkbox"/> 690 Other	<input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark	<input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations				
	<input type="checkbox"/> 320 Assault, Libel & Slander	<input type="checkbox"/> 330 Federal Employers' Liability	<input type="checkbox"/> 368 Asbestos Personal Injury Product Liability	<input type="checkbox"/> 700 Fair Labor Standards Act	<input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV				
	<input type="checkbox"/> 340 Marine	<input type="checkbox"/> 345 Marine Product Liability	<input type="checkbox"/> 370 Other Fraud	<input type="checkbox"/> 861 HIA (1395ff)	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a))				
	<input type="checkbox"/> 350 Motor Vehicle	<input type="checkbox"/> 355 Motor Vehicle Product Liability	<input type="checkbox"/> 371 Truth in Lending	<input type="checkbox"/> 862 Black Lung (923)	<input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking				
	<input type="checkbox"/> 360 Other Personal Injury	<input type="checkbox"/> 362 Personal Injury - Medical Malpractice	<input type="checkbox"/> 380 Other Personal Property Damage	<input type="checkbox"/> 863 DIWC/DIWW (405(g))	<input type="checkbox"/> 450 Commerce				
	<input type="checkbox"/> 365 Other Personal Injury	<input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 740 Railway Labor Act	<input type="checkbox"/> 864 SSID Title XVI	<input type="checkbox"/> 460 Deportation				
	<input type="checkbox"/> 370 Other Personal Injury	<input type="checkbox"/> 388 Property Damage Product Liability	<input type="checkbox"/> 751 Family and Medical Leave Act	<input type="checkbox"/> 865 RSI (405(g))	<input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations				
	<input type="checkbox"/> 375 Other Personal Injury	<input type="checkbox"/> 390 Other Labor Litigation	<input type="checkbox"/> 790 Other Labor Litigation	<input type="checkbox"/> 866 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 480 Consumer Credit				
	<input type="checkbox"/> 380 Other Personal Injury	<input type="checkbox"/> 791 Employee Retirement Income Security Act	<input type="checkbox"/> 720 Labor/Management Relations	<input type="checkbox"/> 867 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 490 Cable/Sat TV				
	<input type="checkbox"/> 385 Other Personal Injury	<input type="checkbox"/> 792 Fair Labor Standards Act	<input type="checkbox"/> 740 Railway Labor Act	<input type="checkbox"/> 868 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 850 Securities/Commodities/ Exchange				
	<input type="checkbox"/> 390 Other Personal Injury	<input type="checkbox"/> 793 Family and Medical Leave Act	<input type="checkbox"/> 751 Family and Medical Leave Act	<input type="checkbox"/> 869 Other Statutory Actions	<input type="checkbox"/> 890 Other Statutory Actions				
	<input type="checkbox"/> 395 Other Personal Injury	<input type="checkbox"/> 794 Other Labor Litigation	<input type="checkbox"/> 794 Other Labor Litigation	<input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant)	<input type="checkbox"/> 891 Agricultural Acts				
	<input type="checkbox"/> 400 Other Personal Injury	<input type="checkbox"/> 795 Other Labor Litigation	<input type="checkbox"/> 795 Other Labor Litigation	<input type="checkbox"/> 871 IRS—Third Party	<input type="checkbox"/> 892 Arbitration				
	<input type="checkbox"/> 405 Other Personal Injury	<input type="checkbox"/> 796 Other Labor Litigation	<input type="checkbox"/> 800 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 872 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 893 Environmental Matters				
	<input type="checkbox"/> 410 Other Personal Injury	<input type="checkbox"/> 797 Other Labor Litigation	<input type="checkbox"/> 801 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 873 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 894 Freedom of Information Act				
	<input type="checkbox"/> 415 Other Personal Injury	<input type="checkbox"/> 798 Other Labor Litigation	<input type="checkbox"/> 802 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 874 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 895 Constitutionality of State Statutes				
	<input type="checkbox"/> 420 Other Personal Injury	<input type="checkbox"/> 799 Other Labor Litigation	<input type="checkbox"/> 803 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 875 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 896 Arbitration				
	<input type="checkbox"/> 425 Other Personal Injury	<input type="checkbox"/> 800 Other Labor Litigation	<input type="checkbox"/> 804 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 876 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 897 Administrative Procedure Act/Review or Appeal of Agency Decision				
	<input type="checkbox"/> 430 Other Personal Injury	<input type="checkbox"/> 801 Other Labor Litigation	<input type="checkbox"/> 805 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 877 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 898 Constitutionality of State Statutes				
	<input type="checkbox"/> 435 Other Personal Injury	<input type="checkbox"/> 802 Other Labor Litigation	<input type="checkbox"/> 806 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 878 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 899 Constitutionality of State Statutes				
	<input type="checkbox"/> 440 Other Personal Injury	<input type="checkbox"/> 803 Other Labor Litigation	<input type="checkbox"/> 807 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 879 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 900 Constitutionality of State Statutes				
	<input type="checkbox"/> 445 Other Personal Injury	<input type="checkbox"/> 804 Other Labor Litigation	<input type="checkbox"/> 808 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 880 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 901 Constitutionality of State Statutes				
	<input type="checkbox"/> 450 Other Personal Injury	<input type="checkbox"/> 805 Other Labor Litigation	<input type="checkbox"/> 809 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 881 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 902 Constitutionality of State Statutes				
	<input type="checkbox"/> 455 Other Personal Injury	<input type="checkbox"/> 806 Other Labor Litigation	<input type="checkbox"/> 810 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 882 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 903 Constitutionality of State Statutes				
	<input type="checkbox"/> 460 Other Personal Injury	<input type="checkbox"/> 807 Other Labor Litigation	<input type="checkbox"/> 811 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 883 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 904 Constitutionality of State Statutes				
	<input type="checkbox"/> 465 Other Personal Injury	<input type="checkbox"/> 808 Other Labor Litigation	<input type="checkbox"/> 812 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 884 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 905 Constitutionality of State Statutes				
	<input type="checkbox"/> 470 Other Personal Injury	<input type="checkbox"/> 809 Other Labor Litigation	<input type="checkbox"/> 813 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 885 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 906 Constitutionality of State Statutes				
	<input type="checkbox"/> 475 Other Personal Injury	<input type="checkbox"/> 810 Other Labor Litigation	<input type="checkbox"/> 814 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 886 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 907 Constitutionality of State Statutes				
	<input type="checkbox"/> 480 Other Personal Injury	<input type="checkbox"/> 811 Other Labor Litigation	<input type="checkbox"/> 815 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 887 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 908 Constitutionality of State Statutes				
	<input type="checkbox"/> 485 Other Personal Injury	<input type="checkbox"/> 812 Other Labor Litigation	<input type="checkbox"/> 816 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 888 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 909 Constitutionality of State Statutes				
	<input type="checkbox"/> 490 Other Personal Injury	<input type="checkbox"/> 813 Other Labor Litigation	<input type="checkbox"/> 817 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 889 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 910 Constitutionality of State Statutes				
	<input type="checkbox"/> 495 Other Personal Injury	<input type="checkbox"/> 814 Other Labor Litigation	<input type="checkbox"/> 818 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 890 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 911 Constitutionality of State Statutes				
	<input type="checkbox"/> 500 Other Personal Injury	<input type="checkbox"/> 815 Other Labor Litigation	<input type="checkbox"/> 819 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 891 FLSA (29 U.S.C. 201 et seq.)	<input type="checkbox"/> 912 Constitutionality of State Statutes				
	<input type="checkbox"/> 505 Other Personal Injury								

UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

Address of Plaintiff: c/o Lee Litigation Group, PLLC, 30 E. 39th St, 2nd Floor, New York, NY 10016

Address of Defendant: 237 St James Place, Philadelphia, PA 19106

Place of Accident, Incident or Transaction: _____
(Use Reverse Side For Additional Space)

Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock?
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a))

Yes No

Does this case involve multidistrict litigation possibilities? Yes No

RELATED CASE, IF ANY:

Case Number: _____ Judge: _____ Date Terminated: _____

Civil cases are deemed related when yes is answered to any of the following questions:

1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court?

Yes No

2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?

Yes No

3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court?

Yes No

4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual?

Yes No

CIVIL: (Place in ONE CATEGORY ONLY)

A. Federal Question Cases:

1. Indemnity Contract, Marine Contract, and All Other Contracts
2. FELA
3. Jones Act-Personal Injury
4. Antitrust
5. Patent
6. Labor-Management Relations
7. Civil Rights
8. Habeas Corpus
9. Securities Act(s) Cases
10. Social Security Review Cases
11. All other Federal Question Cases

(Please specify) _____

B. Diversity Jurisdiction Cases:

1. Insurance Contract and Other Contracts
2. Airplane Personal Injury
3. Assault, Defamation
4. Marine Personal Injury
5. Motor Vehicle Personal Injury
6. Other Personal Injury (Please specify)
7. Products Liability
8. Products Liability — Asbestos
9. All other Diversity Cases

(Please specify) _____

ARBITRATION CERTIFICATION

(Check Appropriate Category)

I, C.K. Lee, Esq., counsel of record do hereby certify:

Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs;

Relief other than monetary damages is sought.

DATE: 12.22.2017



Attorney-at-Law

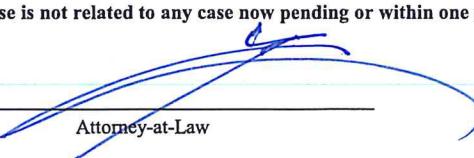
CL 4086

Attorney I.D.#

NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.

I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above.

DATE: 12.22.2017



Attorney-at-Law

CL 4086

Attorney I.D.#

**IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

CASE MANAGEMENT TRACK DESIGNATION FORM

MICHAEL GROPINO,
 on behalf of himself and all others
 similarly situated
 v.
 COOKNSOLO, INC.
 d/b/a FEDERAL DONUTS, INC.

: CIVIL ACTION
: :
: NO.

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

- (a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255. ()
- (b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. ()
- (c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. ()
- (d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos. ()
- (e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) (✓)
- (f) Standard Management – Cases that do not fall into any one of the other tracks. ()

12-22-2011
Date

C.K. Lee, Esq.
Attorney-at-law

Plaintiff
Attorney for

212-465-1188

212-465-1181

cklee@leelitigation.com

Telephone

FAX Number

E-Mail Address

LEE LITIGATION GROUP, PLLC
C.K. Lee (CL 4086)
30 East 39th Street, Second Floor
New York, NY 10016
Tel.: 212-465-1188
Fax: 212-465-1181
Attorneys for Plaintiff and the Class

**UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF PENNSYLVANIA**

MICHAEL GODINO,
on behalf of himself and all others similarly situated,

Case No.:

Plaintiff,

CLASS ACTION COMPLAINT

-against-

COOKNSOLO, INC.
d/b/a FEDERAL DONUTS, INC.,

Defendant.

Plaintiff, MICHAEL GODINO (hereinafter “Plaintiff”), on behalf of himself and all others similarly situated, by and through his undersigned attorney, hereby files this Class Action Complaint against Defendant, COOKNSOLO, INC. d/b/a FEDERAL DONUTS, INC (hereinafter “Defendant”), and states as follows:

INTRODUCTION

1. This class action seeks to put an end to systemic civil rights violations committed by Defendant against the blind in the Commonwealth of Pennsylvania and across the United States. Defendant is denying blind individuals throughout the United States equal access to the goods and services Defendant provides to its non-disabled customers through <http://www.federaldonuts.com/main> (hereinafter the “Website”). The Website provides to the public a wide array of the goods, services, and other programs offered by Defendant. Yet, the

Website contains access barriers that make it difficult, if not impossible, for blind customers to use the Website. Defendant thus excludes the blind from the full and equal participation in the growing Internet economy that is increasingly a fundamental part of the common marketplace and daily living. In the wave of technological advances in recent years, assistive computer technology is becoming an increasingly prominent part of everyday life, allowing blind people to fully and independently access a variety of services, including browsing menus and finding locations online.

2. Plaintiff is a blind individual. He brings this civil rights class action against Defendant for failing to design, construct, and/or own or operate a website that is fully accessible to, and independently usable by, blind people.

3. Specifically, the Website has many access barriers preventing blind people from independently navigating using assistive computer technology.

4. Plaintiff uses the terms “blind person” or “blind people” and “the blind” to refer to all persons with visual impairments who meet the legal definition of blindness in that they have a visual acuity with correction of less than or equal to 20/200. Some blind people who meet this definition have limited vision. Others have no vision.

5. Approximately 8.1 million people in the United States are visually impaired, including 2.0 million who are blind.¹ There are nearly 300,000 visually impaired persons in the Commonwealth of Pennsylvania.²

6. Many blind people enjoy using the Internet just as sighted people do. The lack of an accessible website means that blind people are excluded from the rapidly expanding self-

¹ Americans with Disabilities: 2010 Report, U.S. Census Bureau Reports

²“Pennsylvania,” *American Foundation for the Blind*, last modified January 2017,

<http://www.afb.org/info/blindness-statistics/state-specific-statistical-information/pennsylvania/235>.

service food industry and from independently accessing the Website.

7. Despite readily available accessible technology, such as the technology in use at other heavily trafficked websites, which makes use of alternative text, accessible forms, descriptive links, and resizable text, and limits the usage of tables and JavaScript, Defendant has chosen to rely on an exclusively visual interface. Defendant's sighted customers can independently browse, select, and find Defendant's menu and locations without the assistance of others. However, blind people must rely on sighted companions to assist them in browsing Defendant's menu and locations on the Website.

8. By failing to make the Website accessible to blind persons, Defendant is violating basic equal access requirements under federal law.

9. Congress provided a clear and national mandate for the elimination of discrimination against individuals with disabilities when it enacted the Americans with Disabilities Act. Such discrimination includes barriers to full integration, independent living, and equal opportunity for persons with disabilities, including those barriers created by websites and other public accommodations that are inaccessible to blind and visually impaired persons.

10. Plaintiff intended to browse Defendant's locations and menu on the Website, but was unable to successfully do so due to accessibility barriers. Unless Defendant remedies the numerous access barriers on the Website, Plaintiff and Class members will continue to be unable to independently navigate, browse, and use the Website.

11. This complaint seeks declaratory and injunctive relief to correct Defendant's policies and practices to include measures necessary to ensure compliance with federal law, to include monitoring of such measures, and to update and remove accessibility barriers on the Website so that Plaintiff and the proposed Class and Subclass of customers who are blind will be

able to independently and privately use the Website. This complaint also seeks compensatory damages to compensate Class members for having been subjected to unlawful discrimination.

JURISDICTION AND VENUE

12. This Court has subject matter jurisdiction of this action pursuant to 28 U.S.C. § 1331 and 42 U.S.C. § 12188, for Plaintiff's claims arising under Title III of the Americans with Disabilities Act, 42 U.S.C. § 12181, *et seq.*, ("ADA").

13. Venue is proper in the Eastern District of Pennsylvania pursuant to 28 U.S.C. §§ 1391(b)-(c) and 1441(a). Defendant is subject to personal jurisdiction in the Eastern District of Pennsylvania based on the principle place of business of Defendant. Defendant is registered to do business in the Commonwealth of Pennsylvania and has been doing business in the Commonwealth of Pennsylvania. The restaurant location is owned by Defendant and is located in the Commonwealth of Pennsylvania. Defendant is subject to personal jurisdiction in the Commonwealth of Pennsylvania. Defendant also has been and is committing the acts alleged herein in the Commonwealth of Pennsylvania, has been and is violating the rights of consumers in the Commonwealth of Pennsylvania, and has been and is causing injury to consumers in the Commonwealth of Pennsylvania.

PARTIES

14. Plaintiff is and has been at all times material hereto a resident of Long Island, New York.

15. Plaintiff is legally blind and a member of a protected class under the ADA, 42 U.S.C. § 12102(1)-(2) and the regulations implementing the ADA set forth at 28 CFR §§ 36.101 *et seq.* Plaintiff cannot use a computer without the assistance of screen reading software. Plaintiff has been denied the full enjoyment of the facilities, goods, and services of the Website, as a result

of accessibility barriers on the Website. Most recently in September 2017, Plaintiff attempted to browse Defendant's menu and locations on the Website, but could not do so due to the inaccessibility of the Website. The inaccessibility of the Website has deterred him and Class members from enjoying the goods and services of Defendant.

16. Defendant is an American for-profit corporation organized under the laws of the Commonwealth of Pennsylvania with a process of service address at 237 St James Place, Philadelphia, PA 19106. Defendant has six locations in Philadelphia, PA.

17. Defendant owns and operates Federal Donuts (hereinafter the "Restaurant"), which is a place of public accommodation located in Philadelphia, PA. The Restaurant provides to the public important goods, such as donuts, coffee, and chicken. Among other things, the Website provides access to the array of goods and services offered to the public by Defendant. The inaccessibility of the Website has deterred Plaintiff from browsing locations and menus online.

18. Plaintiff, on behalf of himself and others similarly situated, seeks full and equal access to the services provided by Defendant through the Website.

CLASS ACTION ALLEGATIONS

19. Plaintiff, on behalf of himself and all others similarly situated, seeks certification of the following nationwide class pursuant to Rule 23(a) and 23(b)(2) of the Federal Rules of Civil Procedure: "all legally blind individuals in the United States who have attempted to access the Website and as a result have been denied access to the enjoyment of goods and services offered by Defendant, during the relevant statutory period."

20. Plaintiff seeks certification of the following Pennsylvania subclass pursuant to Fed.R.Civ.P. 23(a), 23(b)(2), and, alternatively, 23(b)(3): "all legally blind individuals in the Commonwealth of Pennsylvania who have attempted to access the Website and as a result have

been denied access to the enjoyment of goods and services offered by Defendant, during the relevant statutory period.”

21. There are hundreds of thousands of visually impaired persons in the Commonwealth of Pennsylvania. There are approximately 8.1 million people in the United States who are visually impaired. Thus, the persons in the class are so numerous that joinder of all such persons is impractical and the disposition of their claims in a class action is a benefit to the parties and to the Court.

22. This case arises out of Defendant’s policy and practice of maintaining an inaccessible website that denies blind persons access to the goods and services of the Website and the Restaurant. Due to Defendant’s policy and practice of failing to remove access barriers, blind persons have been and are being denied full and equal access to independently browse the Website and by extension the goods and services offered through the Website by the Restaurant.

23. There are common questions of law and fact common to the class, including without limitation, the following:

- (a) Whether the Website is a “public accommodation” under the ADA; and
- (b) Whether Defendant through the Website denies the full and equal enjoyment of its goods, services, facilities, privileges, advantages, or accommodations to people with visual disabilities in violation of the ADA.

24. The claims of the named Plaintiff are typical of those of the class. The class, similarly to the Plaintiff, are severely visually impaired or otherwise blind, and claim that Defendant has violated the ADA by failing to update or remove access barriers on the Website, so it can be independently accessible to the class of people who are legally blind.

25. Plaintiff will fairly and adequately represent and protect the interests of the members of the Class because Plaintiff has retained and is represented by counsel competent and experienced in complex class action litigation, and because Plaintiff has no interests antagonistic to the members of the class. Class certification of the claims is appropriate pursuant to Fed. R. Civ. P. 23(b)(2) because Defendant has acted or refused to act on grounds generally applicable to the Class, making appropriate both declaratory and injunctive relief with respect to Plaintiff and the Class as a whole.

26. Alternatively, class certification is appropriate under Fed. R. Civ. P. 23(b)(3) because questions of law and fact common to Class members clearly predominate over questions affecting only individual class members, and because a class action is superior to other available methods for the fair and efficient adjudication of this litigation.

27. Judicial economy will be served by maintenance of this lawsuit as a class action in that it is likely to avoid the burden that would be otherwise placed upon the judicial system by the filing of numerous similar suits by people with visual disabilities throughout the United States.

28. References to Plaintiff shall be deemed to include the named Plaintiff and each member of the class, unless otherwise indicated.

FACTUAL ALLEGATIONS

29. Defendant operates the Restaurant, an American restaurant chain offering coffee, donuts, and chicken with six locations in the Commonwealth of Pennsylvania.

30. The Website is a service and benefit offered by Defendant throughout the United States, including the Commonwealth of Pennsylvania. The Website is owned, controlled and/or operated by Defendant.

31. Among the features offered by the Website are the following:

- (a) information about the Restaurant, allowing persons who wish to dine at the Restaurant to learn its locations, hours, and phone numbers;
- (b) a menu;
- (c) the ability to preorder and make orders for delivery; and
- (d) information about the Restaurant's cookbook, social networks, and partner restaurants.

32. This case arises out of Defendant's policy and practice of denying the blind access to the Website, including the goods and services offered by Defendant through the Website. Due to Defendant's failure and refusal to remove access barriers to the Website, blind individuals have been and are being denied equal access to the Restaurant, as well as to the numerous goods, services and benefits offered to the public through the Website.

33. Defendant denies the blind access to goods, services and information made available through the Website by preventing them from freely navigating the Website.

34. The Internet has become a significant source of information for conducting business and for doing everyday activities such as shopping, banking, etc., for sighted and blind persons.

35. The blind access websites by using keyboards in conjunction with screen reading software which vocalizes visual information on a computer screen. Except for a blind person whose residual vision is still sufficient to use magnification, screen reading software provides the only method by which a blind person can independently access the Internet. Unless websites are designed to allow for use in this manner, blind persons are unable to fully access websites and the information, products, and services contained therein.

36. There are well established guidelines for making websites accessible to blind people. These guidelines have been in place for several years and have been followed successfully